If there are Java problems in Blackboard, where it says that it does not recognize the certificate of the website or its outdated. Here is the solution to the problem.

This should be similar on most windows machines. On Mac, you would have to find where the App for Java is located.

With recent updates to Java, the security permissions have changed. Please follow the instructions below.

Go to the control panel and open it.

Change the view of the control panel to “Large Icons” and find the Java control program:
Once the Java control program has started, click the “Security” tab at the top and then the “Edit Site List” button towards the bottom.

Add the 4 lines that are highlighted, and click “OK” when all four lines are done.
Then click “Apply” and the “OK” when finished.

Then go into Blackboard into office hours:

Then you should see the following, and click the “Run” button:
Then the following chatroom should appear: