

Web Browser Configuration Settings

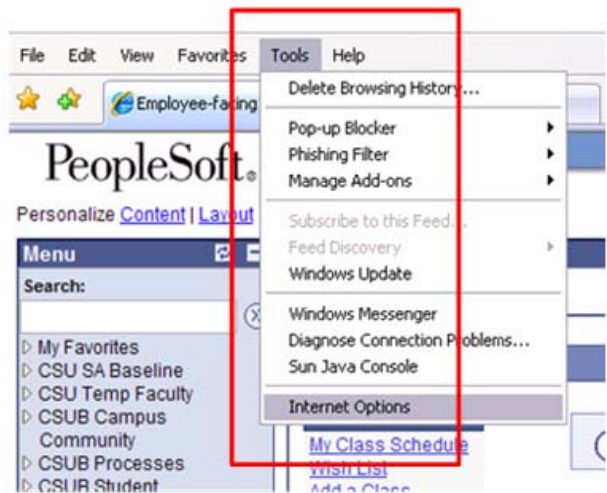
Having trouble downloading to Excel? Nothing happens when you click on the Make a Payment Button or when you click on the Class Roster Download button? Most likely, your browser settings or a Pop-up blocker is preventing these functions from performing. The instructions below will guide you in configuring your browser setting to allow you to download to Excel successfully. Use the section for the browser you are using:

- Internet Explorer Version 7
- Mozilla FireFox Version 2
- Apple Safari
- Google Toolbar
- Yahoo! Toolbar

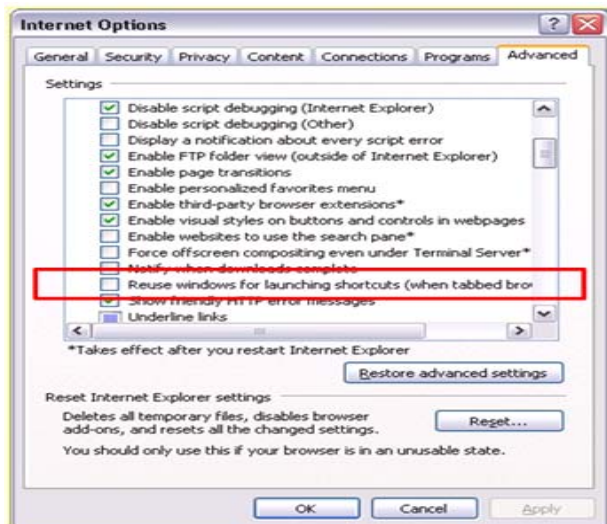
INTERNET EXPLORER 7

1 Setup your browser setting to enable file downloads and reuse of windows for launching shortcuts:

- a. Click the **Tools** Menu
- b. Click the **Internet Options**

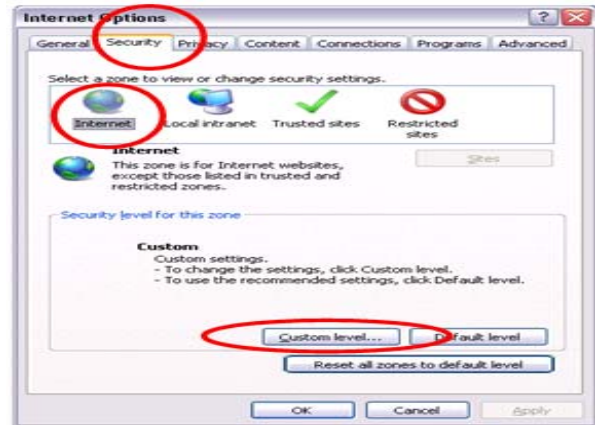


- c. Under the **Settings** section, uncheck the **Reuse windows for launching shortcuts** option

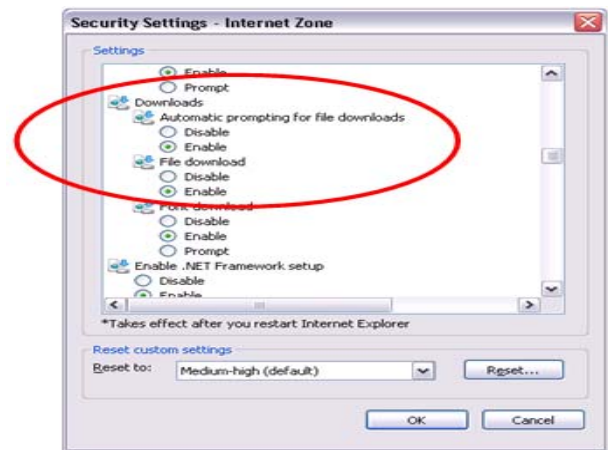


2 Enable automatic prompting for file downloads

- a. Click the **Tools** Menu and then click the **Internet Options**
- b. Select the **Security** Tab
- c. Highlight the **Internet Zone**
- d. Click on **Custom Level...**
- e. Under the **Download** section

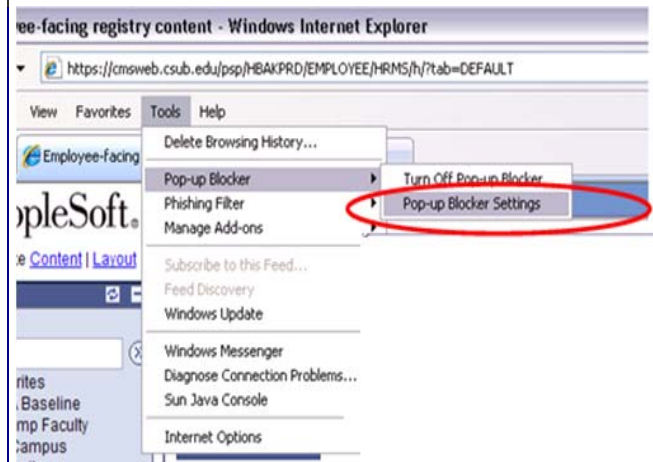


- f. Click the radio button to **Enable** the **Automatic prompting for file downloads**
- g. Click the radio button to **Enable** the **File download**

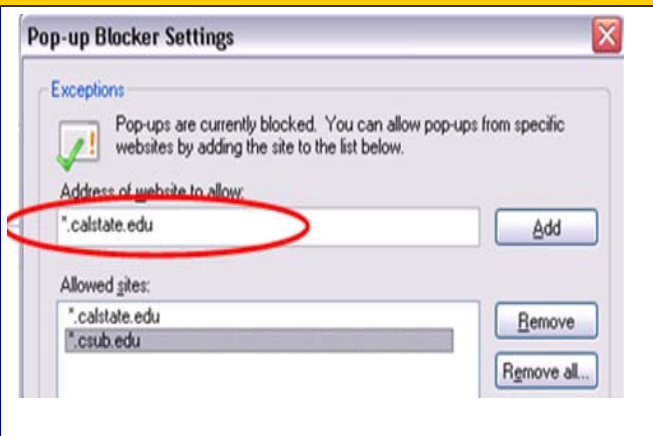


3 Pop-up blockers can prevent myCSUB from launching new windows, directing you to CashNet when clicking on the **Make a Payment** Button, or downloading your Class Roster when you click on the Download icon. In addition, you may have multiple Pop-up blockers from applications, such as Internet Explorer, Google Toolbar, and Yahoo Toolbar) preventing myCSUB from launching new windows.

- a. Click Click the **Tools** Menu and then click the **Pop-up Blocker**
- b. Click **Pop-up Blocker Settings**

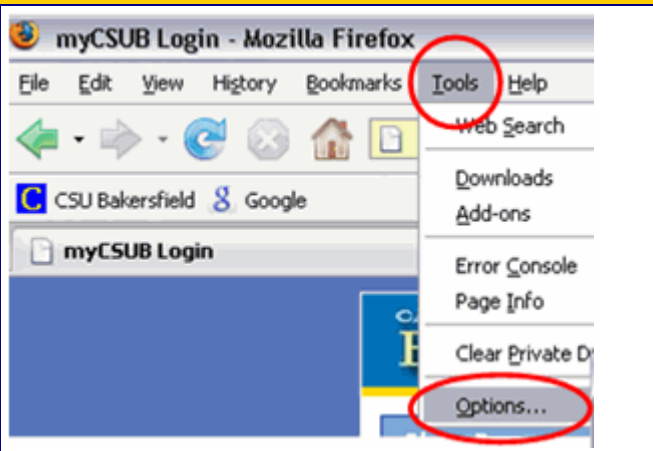


- c. In the **Address of website to allow** box, type ***.csub.edu** and click the **Add** button
- d. In the **Address of website to allow** box, type ***.calstate.edu** and click the **Add** button



MOZILLA FIREFOX 2

- 1 Click **Tools** and then click **Options**



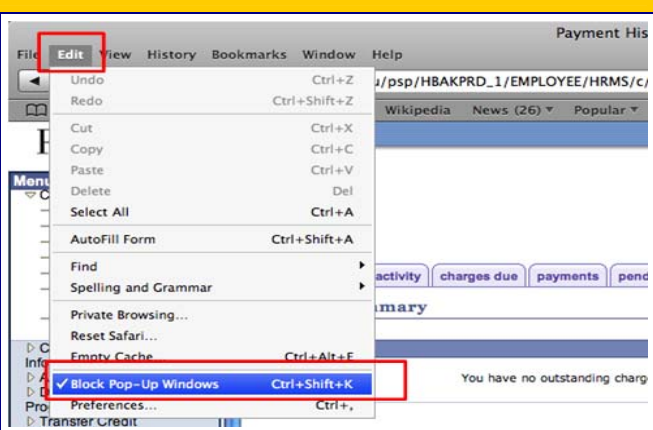
- 2 On the Options page, uncheck **Block pop-up windows** and click **Exceptions**



- 3 Add **cmsweb.csub.edu**

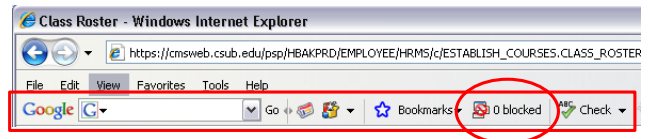
APPLE SAFARI (3.1)

- 1 Click **Edit** and then click **Block Pop-Up Windows**



GOOGLE TOOLBAR POP-UP BLOCKER

1 To turn off the Google Pop-up Blocker



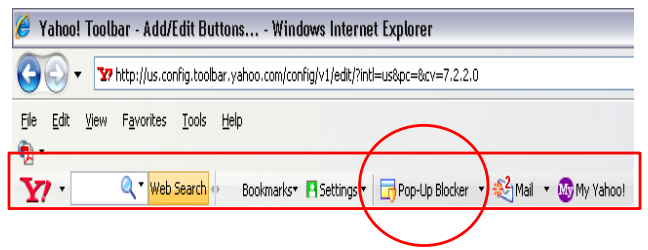
2 Click on the icon.

The icon will change to the following



YAHOO! TOOLBAR POP-UP BLOCKER

1 To turn off the Yahoo! Toolbar pop-up blocker:



2 Click on the icon.

The icon will change to the following

