Hospital Education Program
Post Test

________________________
Instructor Signature

________________________
Date

________________________
Program

Score:____  Must have 80% to pass

Student: Complete the below Post Test and give it to your Instructor.

________________________
Student's signature

________________________
Printed name

________________________
Date

Answer the following questions.

1. Integrity Programs promotes a commitment to value based ethical conduct
   a. True
   b. False

2. Patient Rights include;
   a. Patient’s special needs are considered
   b. Patients are in formed of the right of self limitation
   c. Patients can do whatever they want
   d. Patients are treated most times with respect, care and concern

3. What should you do in the event of a Code Blue situation?
   a. Dial emergency number to facility & check for circulation
   b. Dial 911 & defibrillate the patient
   c. Dial emergency number to facility & assess for airway, breathing & circulation
   d. Dial emergency number to facility & run in circles screaming for help

4. All max care/full code pulseless patients receive:
   a. Help!
   b. Emergency treatment
   c. CPR
   d. An ambulance ride

5. What is your role in a disaster drill?
   a. Meeting in the stairwell
   b. Instructions would be given by your supervisor
   c. Leaving work and going home
   d. Working in the gift shop

6. What do the letters RACE stand for?
   a. Relocate, Alarm, Confine, Extinguish
   b. Remove, Alarm, Call, Escape
   c. Remove, Alarm, Confine, Extinguish
   d. Run, Act, Calm, Escape

7. List information found on a MSDS form:
   a. Identifiers & hazardous ingredients
   b. Physical and chemical data, & reactivity data
   c. Exposure limits & health hazard data
   d. All of the above

8. For what purposes can PHI be used and disclosed?
   a. To find the patient's room
   b. Treatment, payment & health care operations
   c. No purpose, just a form
   d. For public housing information

9. List steps that are taken to comply with HIPAA:
   a. Development of policies/procedures & a privacy plan
   b. Establishing a HIPAA hotline for complaints
   c. On-going education of our workforce
   d. All of the above

10. Why do we conduct accident investigations?
    a. To have something to do
    b. To prevent recurrence
    c. To prevent wellness
    d. To report to corporate

11. How would you report a safety issue anonymously?
    a. Dial 911
    b. Talk with your friends about it
    c. Mail a letter
    d. Call safety officer

12. Violations of safety standards can result in what?
    a. Getting hurt
    b. Disciplinary action
    c. Not being safe
    d. None of the above

13. According to hospital policy and the OSHA requirement of hand hygiene, when do you wash your hands?
    a. Before and after work
    b. Before and after meals
    c. Between patient contact
    d. All of the above


14. What is the best way to prevent the spread of infection?
   a. Don’t work with patients
   b. Hand hygiene between every patient contact.
   c. Wear glove on your feet
   d. All of the above

15. What goes in the red (biohazard) bag?
   a. Urine
   b. Saliva
   c. Blood
   d. All of these above

16. Use Standard Precautions with any job, which involves contact with body fluids or sharps.
   a) True
   b) False

17. Long fingernails and artificial fingernails harbor germs.
   a) True
   b) False

18. For VRE, you should use which precaution?
   a. Airborne Precautions
   b. Contact Precautions
   c. Droplet Precautions
   d. None of these above

19. What are some warning signs of workplace violence?
   a. Challenging authority
   b. Violent gestures
   c. Bringing cookies
   d. Both A & B

20. Most medical errors are caused by individual/human failure rather than system failure.
   a) True
   b) False

21. How can staff report patient safety issues?
   a. Occurrence Confidential Report or call Risk Management
   b. Call the job hotline
   c. Filing out a SOAP note
   d. None of the above

22. What are some of the National Patient Safety Goals?
   a. Accuracy of patient ID & medication reconciliation
   b. To serve better meals to patients
   c. Safety of family members in the waiting room
   d. Cleaner bathrooms

23. What are patient identifiers that staff must use before rendering care/treatment and procedures?
   a. Hair color
   b. Patient’s name, date of birth &/or acct #
   c. Cell phone number
   d. Patient’s mother’s maiden name

24. Use _______ instead of the dangerous abbreviation “CC”.
   a. At bedtime
   b. Daily or every day
   c. By mouth
   d. mL or ml

25. Medication reconciliation is required at:
   a. Admission
   b. Transfer to another level of care
   c. Discharge
   d. All of the above

26. To protect electrically sensitive patients, staff should:
   a. Use electrical equipment with grounded plugs
   b. Be aware of patients with invasive lines or pacemakers
   c. Inspect electrical equipment/cords before plugging in
   d. All of the above

27. Employees do not have to go through the approval process to access and copy their medical records.
   a. True
   b. False

28. Health care providers are mandated to report what types of abuse?
   a. Domestic, child & senior abuse
   b. Alcohol & drug abuse
   c. Child, senior & animal abuse
   d. Abusing your responsibilities

29. Oxygen tanks should be stored laying on the floor to avoid being knocked over.
   a. True
   b. False

30. Social services are mandated services areas are
   a. All patients
   b. Any hospitalized child
   c. Nurses frustrated with demanding physicians.
   d. All the above

31. Students are encouraged to bring portable devices such as lap tops and PDA’s to clinic.
   A. True
   B. False
32. Cultural Diversity is an understanding of values and beliefs, and views different than ones own.
   a. True
   b. False

33. It is common and acceptable practice to use family members as interpreters for procedures explanations
   a. True
   b. False

34. Types of harassment are:
   a. Verbal, Physical, Visual
   b. Screaming, Striking, Material
   c. Hitting, Pushing, Voyeurism
   d. Hostility, Anger, Aggression

35. Customer service is not the responsibility of the CSUB student.
   a. True
   b. False

36. Taking the heat means
   a. Hear, Empathize, Apologize, Take responsibility
   b. Hope, Empathy, Agony Take advantage
   c. Hear, Empathize, diffuse anger, talk out
   d. Hostility control, End discussion, Anger, Take responsibility