

Human Resources 9.0 **Absence Management: Manager** *Quick Reference Guide*



REVISION CONTROL

Document Title: HR90 AM SS Manager
Author: CMS PeopleSoft Training

File Reference: HR90_ AM_SS_Manager_2018_03_27.docx

Revision History

Revision Date	Revised By	Summary of Revisions	Section(s) Revised
5/6/2011	T. Sherman	Created document	All
1/25/12	M. Murie	Updated to reflect HCM 9.0 version changes	All
5/29/12	M. Murie	Revised MP 4.05 changes - "No Leave Taken"	pgs 3, 9, 10, 11, 29
3/27/18	M. Murie	Changed login instructions to reference myHR site	pg 5

Review / Approval History

Review Date	Reviewed By	Action (Reviewed, Recommended or Approved)
5/23/2011	T. Williams and M. Murie	Sent for review and approval
1/25/12	M. Murie	Approved
3/27/18	T. Williams/M. Murie	Approved



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Absence Management: Manager Quick Reference Guide

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1.0 Introduction

Absence Management is a component within the PeopleSoft Human Capital Management (HCM) suite of applications. It provides the ability to report and track absences online. This guide provides instructions for managers, who will perform absence management activities. As a Manager, you can:

- · Report and view absences for employees
- View balances for employees *
- · Review and send absences back for correction for employees
- Delete absences for employees **
- Approve employee absences
- Run absence reports
 - * In the future, paycheck stubs will no longer show balances
 - ** Based on specific statuses and security role.

1.1 General Information

When you make changes to the reported absences for an employee, the employee will receive an email notification. The email notification use the employee's Campus Email Address.

Possible circumstances for email notification may include:

- Reported absences needing corrections or deletion
- Reported absences needing additional documentation



2.0 Login to myHR

	Steps	Illustrations
1.	Login to myHR. Enter your Net ID, Password, and click Sign in button. If you need help obtaining and/or using your Net ID, refer to the "First-time user? Click here" help link located on the myHR web page for assistance.	Welcome to my HR ** User Login Net ID First-time user? Click Here
2.	Now that you are logged in, please remember the following tips: Use your Add to Favorites to save time. Sign out when you are done Don't use your browser buttons to navigate	Home Add to Favorites Sign out

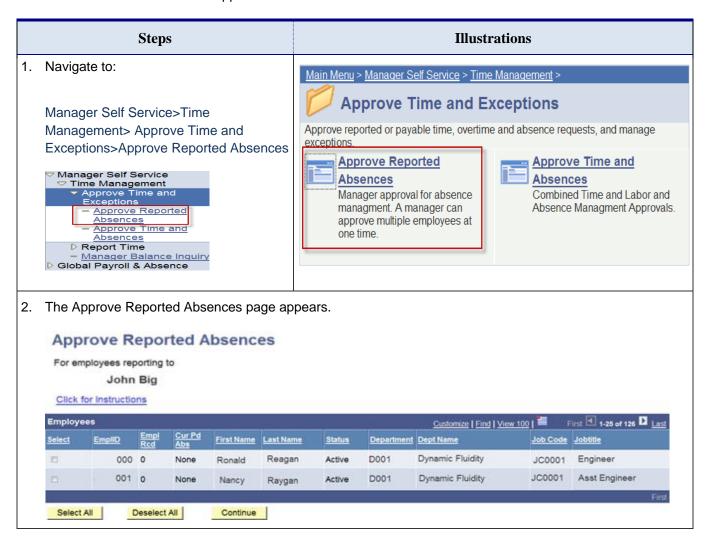


3.0 Approving Reported Absences

The "Approve Reported Absences" page is utilized by the Manager to validate and approve Absences that have been entered by employees and reviewed by Timekeepers. Once the employee entries have been reviewed by the Timekeeper, Absence entries are ready to be approved by the Manager. Managers may also update an Absence entry to a status of "Needs Correction" and include a comment for the employee. This is the same functionality used by Timekeepers, and generates an email notification to the employee with the details of the Absence that needs correction.

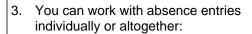
Human Resources recommends that your timekeeper review reported absences prior to manager approval. Approving reported absences involves checking the "Approve" box for each absence entry or setting the status to "Needs Correction" (Needs Corr).

The instructions below will guide you through approving employee absences and setting appropriate statuses. Status definitions can be found in Appendix



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Check individual boxes in the "Select" column for the employee(s) to review and approve

Or

Select All Click on the button to view absences for all employees listed.

button.

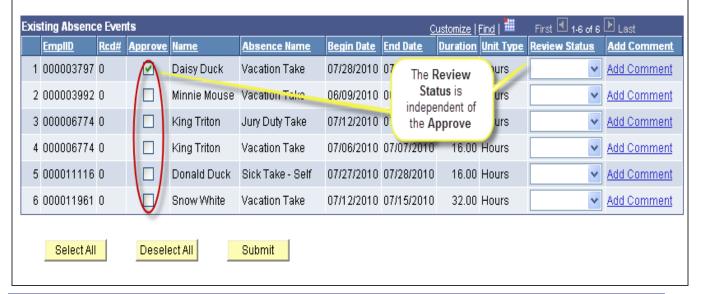
Continue 4. Click the

"Current Period Absences" (Cur Pd Abs) column indicates the status of entries for each employee:

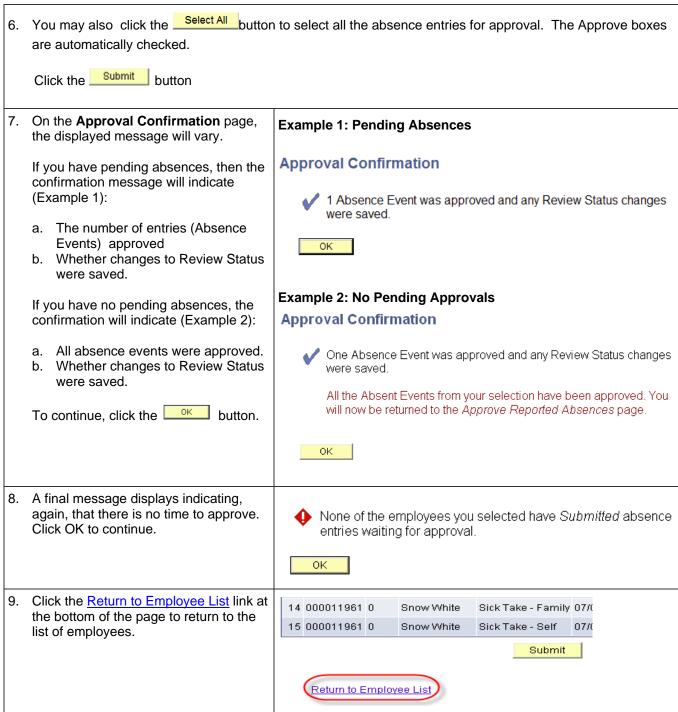
- a. Appr All reported absences for this employee have been approved
- b. Sub Absences have been submitted that still require approval
- c. None No absences have been reported for this individual this period



- Review each absence entry and verify its accuracy.
 - If the absence is correct check the "Approve" box.
 - Otherwise, select **Needs Corr** from the **Review Status** drop down list. The **Needs Corr** status initiates an email notification to the employee. You should enter a comment by clicking the Add Comment link. In your comments, provide a clear explanation or reason for the correction to assist the employee in correcting the entry. The email notification will include any comments made.



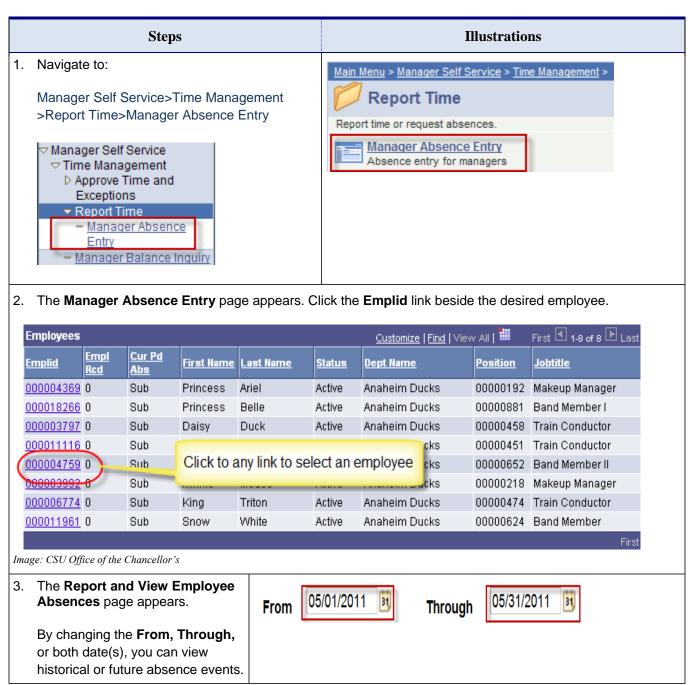




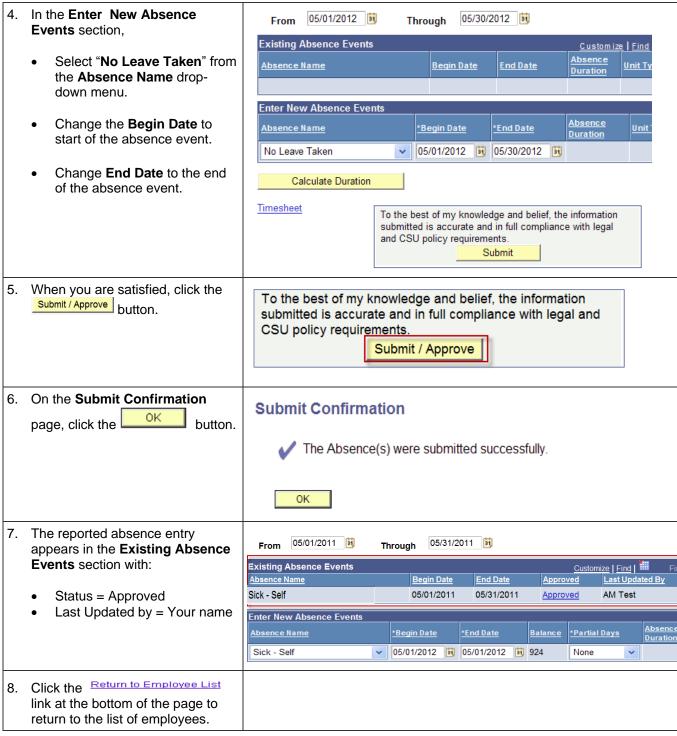


4.0 Reporting No Leave Taken for Employee

Every pay period, all employees must report either **No Leave Taken** or other absence event(s). On occasion, your timekeeper or you may report absences on behalf of your department's employees. When you report absences on behalf of employees, the **Status** is set to **Approved**. Remember, you cannot report **No Leave Taken** and other absence events in the same month. These instructions will guide you through reporting **No Leave Taken** for employees.



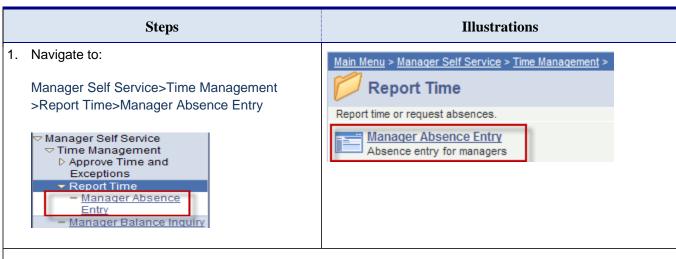






Reporting Other Absence Event(s) for an Employee

On occasion, your timekeeper or you may report absences on behalf of your department's employees. When you report absences on behalf of employees, the Status is set to Approved. These instructions will guide you through reporting other absence event(s) for employees. Remember, you cannot report "No Leave Taken" and other absence events in the same month.



2. The **Manager Absence Entry** page appears. Click the **Emplid** link beside the desired employee.

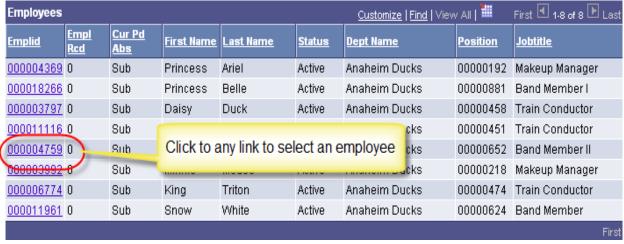


Image: CSU Office of the Chancellor's

3. The Report and View Employee Absences page appears.

> By changing the From, Through, or both date(s), you can view historical or future absence events.

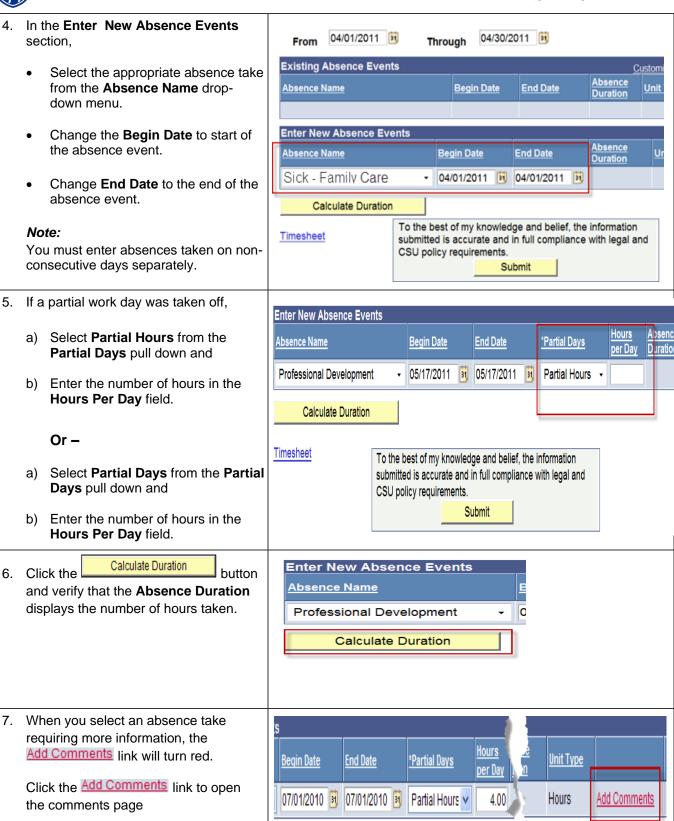


Through





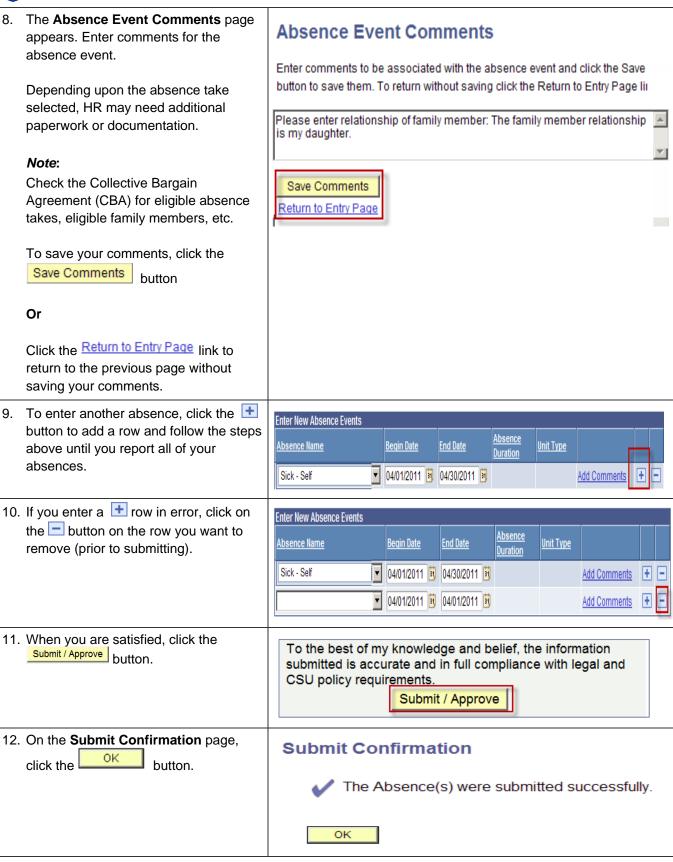
















- 13. The reported absence entry appears in From 05/01/2011 05/31/2011 Through the Existing Absence Events section Existing Absence Events with: Customize | Find | Last Updated By Absence Name Begin Date End Date <u>Approved</u> Status = Approved Sick - Family Care 05/02/2011 05/02/2011 4.00 Hours AM Test Last Updated by = Your name Enter New Absence Events Absence Duration Sick - Self 05/01/2012 1 05/01/2012 3 924 None
- 14. Click the Return to Employee List link at the bottom of the page to return to the list of employees.

Return to Employee List

Previous Employee In List

Next Employee In List



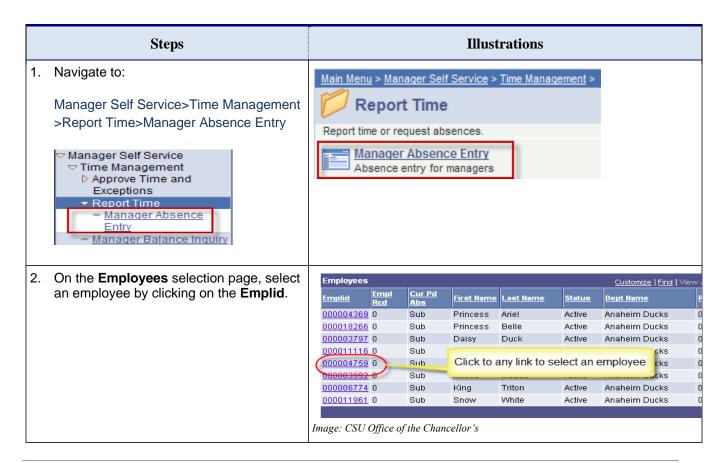
6.0 Deleting Reported Absences for an Employee

As a manager, you may delete reported absences depending on their status. Managers and timekeepers have different privileges with respect to deleting reported absences. For example, you cannot delete absence entries with a Finalized status.

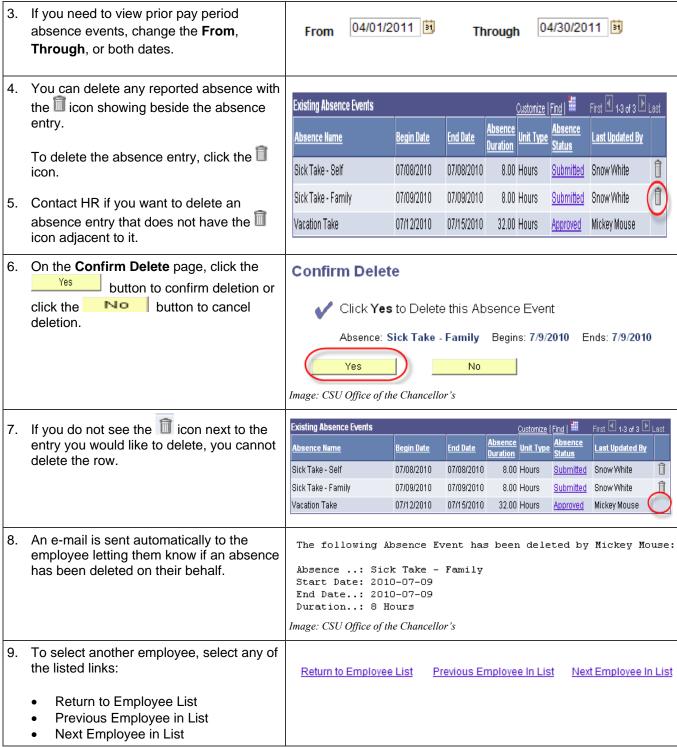
Managers may delete reported absences with the following statuses: Approved, In Process, Needs Correction, Reviewed, or Submitted. **Timekeepers** may delete reported absences with these statuses: Reviewed, Needs Correction, or Submitted. The Delete Reported Absences Matrix below provides a quick reference to which statuses you may delete.

Delete Reported Absences Matrix

Status	Timekeeper	Manager	
Finalized	No	No	
Approved	No	Yes	
In Process	No	Yes	
Needs Correction	Yes	Yes	
Reviewed	Yes	Yes	
Submitted	Yes	Yes	



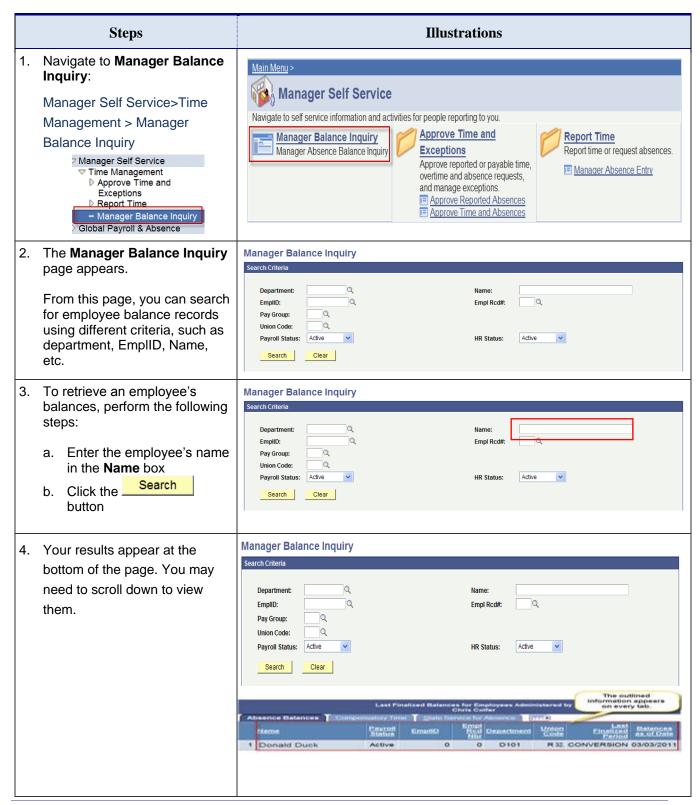






7.0 Viewing Employee Balances

As a manager, you may need to view employee balances for sick leave, vacation, CTO, or other types. Balances are based on the employee's job position and Collective Bargain Agreements (CBA).





5. The Manager Balance Inquiry page shows:

"Last Finalized Balances for Employees Administered by . . ."

Depending on the employee's position, tabs appear with balances for their entitlements (see Figure 1).

Every tab will show:

- Employee name
- EmpIID (CSUB ID)
- Payroll status
- Empl Rcd Nbr
- Department
- Union Code
- Last Finalized Period and
- Balances as of Date
- Details (see Figure 2)

Additional columns will display as appropriate for the balance type (see Figures 2 and 3).

The "Show All/Hide All" button toggles the tabs on and off. When the tabs are off, all the information appears on one line and you will scroll left to right to view.

The button allows you to see detailed information for all absence balances.

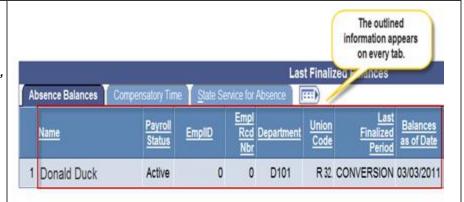


Figure: 1- Information that appears on every tab



Figure: 2 – Sick and Vacation Balances, Personal Holiday, etc.

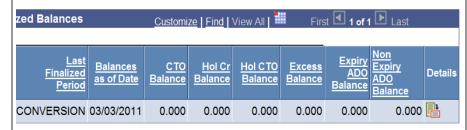
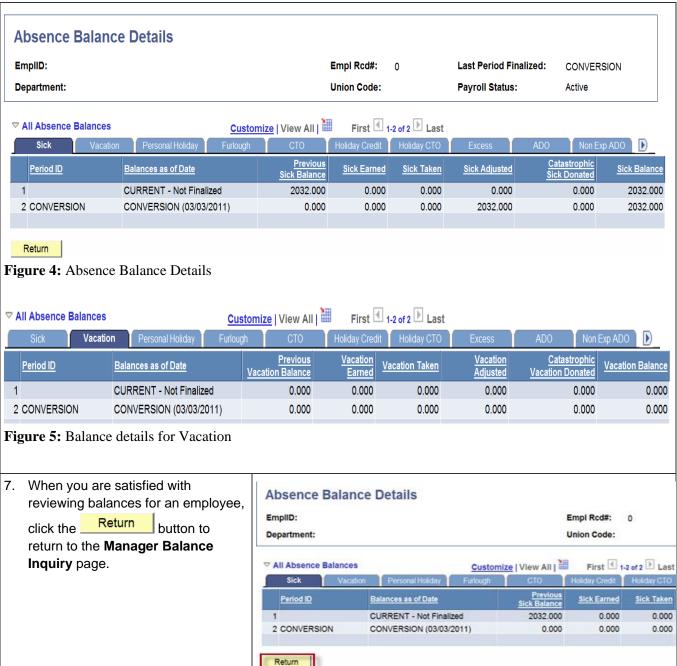


Figure 3: – CTO, Hol Cr, Hol CTO balances, etc.

6. Click the icon. The **Absence Balance Details** page appears showing the last finalized balances. Depending on the employee's position, tabs appear with balances for their entitlements (see Figure 4). The **Period ID** and **Balances as of Date** will show on all tabs. The remaining columns will reflect relevant information for the balance type (see Figure 5).

You may toggle between viewing **All Absence Balances**, **Core Absence Balances**, **Compensatory Time Balances**, etc. The toggling selections will vary depending on the employee's position.







8.0 Running Absence Reports

As a manager, you may need to view employee balances for sick leave, vacation, CTO, or other types. Balances are based on the employee's job position and Collective Bargain Agreements (CBA). Your access to Absence Management reports is based on the security structure defined for you within the Absence Management system.

You can run the reports individually online or in "batches". The report content is download-able to Excel for more detailed analysis. Manager reports include the following:

Absence Activity –

- Provides a snapshot of absence activity by employee
- Includes Absences takes, balances, and adjustments
- · Run by employee or department

No Time Reported -

- Provides a listing of eligible employees, who have not reported any absences.
- Run by department each Absence period

Reported Absences

- Provides a summary of employee reported absences
- Run by individual employee or department for a specified period.

Reported Absences Not Approved

- Provides a summary of unapproved employee absences
- Run department for a specified period.

8.1 Running an Individual Report

The following instructions will guide in running an individual report.







2.	The AM Reports page appears.	AM Reports Enter any information you have and click Search. Leave fields blank for a list of all values.
	From this page, you can run an existing AM report or generate a new AM report to run.	Find an Existing Value Add a New Value
	·	Run Control ID: begins with 🔻
	If this is first time you ran the AM reports, follow the steps for Add a New Value , see step 5.	Search Clear Basic Search Save Search Criteria
		Find an Existing Value Add a New Value
3.	On the Finding an Existing Value tab, Click Search	AM Reports Enter any information you have and click Search. Leave fields blank for a list of all values. Find an Existing Value Add a New Value
		Run Control ID: begins with 🕝
		Search Basic Search
		Find an Existing Value Add a New Value
4.	Select the desired Run Control ID from the Search Results if it is available and skip to step 7	Search Clear Basic Search Save Search Criteria
	on page 22.	Search Results
	If it is not available, continue.	View All First 1 of 1 Last Run Control ID AbsenceActivity
5.	Add a New Value a. Click the Add a New Value tab.	AM Reports Enter any information you have and click Search. Leave fields blank for a list of all values.
		Find an Existing Value Add a New Value
		Run Control ID: begins with 🔻
		Search Clear Basic Search
		Find an Existing Value Add a New Value
6.	In the Run Control ID box, enter a name for your report, such as Absence Activity	AM Reports Find an Existing Value Add a New Value
	Click Add the button.	Add Enter a report name and click Add





7. The CSU Absence Management - Multi Reports page appears. The page has two sections: Absence Report Search and Monthly Processing. From this page, you can run reports by any criteria listed below. Use the 🔍 icon to search and select values for your report criteria. **CSU Absence Management - Multi Reports** Report Control ID: 01 Submit Report Manager Process Monitor Absence Report Search Q Empl ID: Q Empl Rcd#: **CSU Unit:** Q Department: Q Q Period ID: Clear * Click on hyperlink for online query reporting * Check box(es) to include in report run ▼ Monthly Processing Select All Absence Activity Clear All No Time Reported Reported Absences Reported Absences Not Approved Save Enter your search criteria in the **Absence Report Search** Absence Report Search. Q Empl ID: Click the hyperlink for the desired report, such as Q Empl Rcd#: Absence Activity, in the Monthly Processing section. Q **CSU Unit:** Q Department: Q Period ID: Clear * Click on hyperlink for online query reporting * Check box(es) to include in report run ▼ Monthly Processing Select All Absence Activity Clear All No Time Reported Reported Absences Save

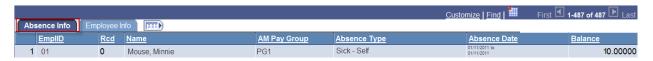
Quick Reference Guide



9. The report results are displayed. The report contains information grouped under two tabs: Absence Info and Employee Info. The default display is the first tab of the report, containing the "Absence Info" as illustrated below.

The Absence Info tabs shows:

- EmpIID (CSUB ID)
- RCD
- Name
- AM Pay group
- Absence Type
- Absence Date
- Balance

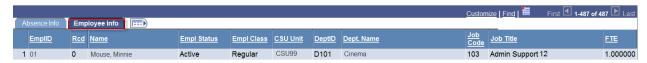


Source: CSU HCM 8.9 Business Process Guide Absence Management.

10. Click the Employee Info tab.

The Employee Info tab displays:

- EmplID (CSUB ID)
- RCD
- Name
- Empl Status
- Empl Class
- CSU Unit
- DeptID
- Dept Name
- Job Code
- Job Title
- FTE



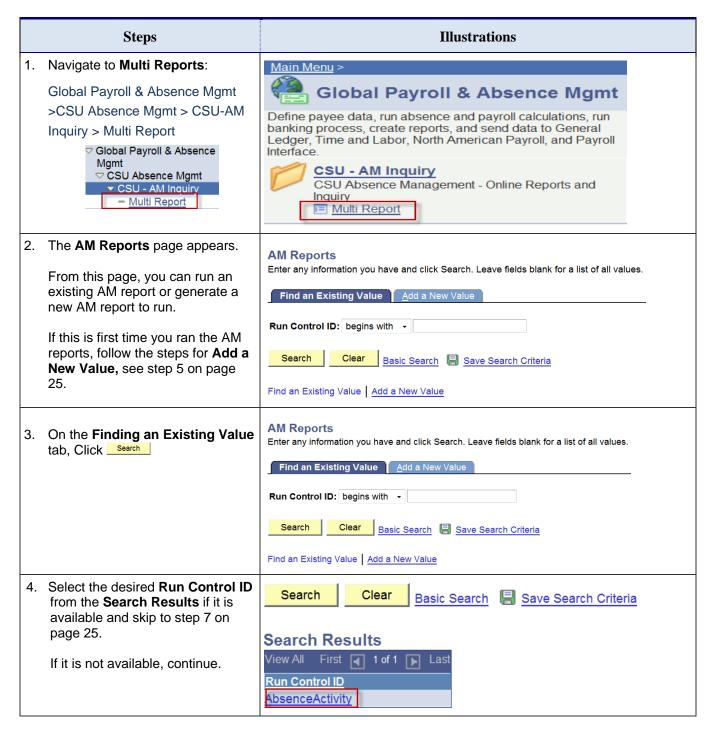
Click the Return to Previous Page link to return.

You may choose another report by selecting the appropriate hyperlink in the **Monthly Processing** section.



8.2 Running Reports in Batch

Batch reports create a CSV file, which you can download to Excel or other programs for review. You should run reports in batch that return large data sets.



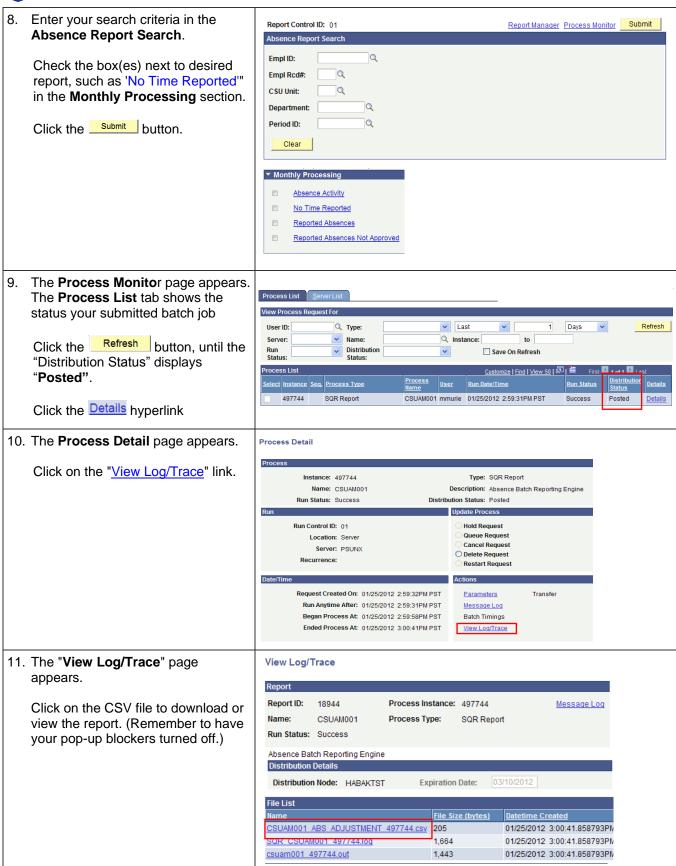




5.	Add a New Value a. Click the Add a New Value tab.	AM Reports Enter any information you have and click Search. Leave fields blank for a list of all values. Find an Existing Value Add a New Value Run Control ID: begins with Search Clear Basic Search Save Search Criteria Find an Existing Value Add a New Value
6.	In the Run Control ID box, enter a name for your report, such as Absence Activity	AM Reports Find an Existing Value Add a New Value
	Click Add the button.	Run Control ID: AbsenceActivity Enter a report name and click Add
	Report Control ID: 01	Report Manager Process Monitor Submit
4	Absence Report Search	
	Empl ID:	
	Empl Rcd#:	
	Department:	
	Period ID:	
	Clear	
*	Click on hyperlink for online query reporting Check box(es) to include in report run Monthly Processing Absence Activity No Time Reported Reported Absences Reported Absences Not Approved	Select All Clear All
	Reported Absences Not Approved	











12. The report results are displayed. The report contains both the absence and employee detail.

Absence Detail

EmplID	Rcd	Name	Absence Name	Absence Date	Duration	Absence Status	Reported By
000017771	0	Absence,Alison M	Furlough Day	05/01/2010 to 05/01/2010	1.00	Reviewed	CMS
000011193	0	Absence,Martinelli	Holiday CTO Straight Earn	05/01/2010 to 05/01/2010	1.00	Reviewed	CMS
000005941	0	Abdera,Gigi	Holiday ADO Expiring Earn	05/01/2010 to 05/01/2010	1.00	Reviewed	CMS
000011193	0	Abdera,Hannah	Dock	05/03/2010 to 05/03/2010	8.00	Reviewed	CMS
000003055	0	Abdera, Volny	Furlough Day	05/03/2010 to 05/03/2010	1.00	Reviewed	CMS
000062873	0	Absence,Kai	Vacation	05/03/2010 to 05/07/2010	20.00	Reviewed	CMS
000062873	0	Abacus, Art	Holiday CTO Earn	05/10/2010 to 05/14/2010	5.00	Reviewed	CMS

Source: CSU HCM 8.9 Business Process Guide Absence Management. Data displayed is for illustrative purposes only.

Employee Detail

Empl Status	Empl Class	DeptID	Dept. Name	Job Code	Job Title	FTE	AM Pay Group
Active	Regular	1033	Music	2360	Instr Fac AY	1.000000	R03 SALXAY
Work Break	FERP	1038	Business Administration	2360	Instr Fac AY	1.000000	R03 FERPAY
Active	Regular	1043	Physics and Astronomy	7024	Equip Tech III, Spclized Equip	1.000000	CSUEU SALN
Work Break	FERP	1048	Business Administration	2360	Instr Fac AY	1.000000	R03 FERPAY
Active	Regular	1053	Central Campus Dining Svc	3312	Administrator II	1.000000	M80 VAC

9.0 Getting Help

If you are unsure or need assistance, please consider the preferred sources or order in which to contact listed below:

- Click the <u>Click for Instructions</u> link for basic instructions (when available).
- Click the Click Here for Detailed Instructions for detailed instructions, when the link is available
- HR website (<u>BAS Human Resources CSUB</u>)
- Check with your department or timekeeper, if appropriate
- Check with your manager
- Email Human Resources at hr@csub.edu.
- Contact Help Desk at 654-2307



10.0 Appendix A

Absence Take available through Self-Service. Eligibility is based an employee's collective bargaining unit.

Note: Not all takes in the below list will appear depending upon CBID, etc.

Absence Name	Usage Notes
CTO Premium Earn	Compensatory time banked at a premium. Since this is time banked at a premium, the employee must have worked over 40 hours in the workweek to enter time for this.
CTO Take	Usage of banked compensatory time.
CTO Straight Earn	Compensatory time banked at straight time. Straight Time Overtime is for employees that work less than 40 hours in a workweek
Dock Take	Time taken after exhausting all accruals. Report this as appropriate as a take but note that a departmental dock form signed by the supervisor still must be turned in to payroll.
Funeral Take	Includes eligible immediate family members. Specify the family member in the Comments.
Holiday Credit Take	When using holiday credit that is on the system.
Holiday Credit Earn	Used when employee works on a holiday and is due additional time off.
Jury Duty Take	Jury Duty when called to serve at a Superior, Municipal or District Court. Must turn into Payroll the official Jury Duty proof of service.
Maternity Paternity Take	30 day paid leave for the birth of the employee's child or the placement of a child with the employee through adoption or foster care.
No Leave Taken	No leave taken for the pay period. If no other absence events have been reported for the month, this event must be submitted to indicate full time attendance.
Personal Holiday Take	One day off that is granted as of January 1st each calendar year. Usage is at the employees' discretion with supervisor approval.
Parental Leave Take	30 day paid leave for the birth of the employee's child or the placement of a child with the employee through adoption or foster care.
Sick Take - Death	Upon request, bereavement/funeral leave may be supplemented with an employee's own sick leave credits. Specify the family member in the Comments.





Absence Name	Usage Notes
Sick Take - Family	Family care, meaning illness or injury in the immediate family up to 10 days of accrued sick leave may be used in one calendar year. Specify the family member in the Comments.
Sick Take - Self	Sick leave chargeable to employee sick leave balance, physician statement required when absent 5 or more consecutive days.
Vacation Take	Vacation time chargeable to vacation balance when approved by the appropriate administrator.



10.1 Appendix B

The Absence Status displays the status of absence entries. The following chart shows the different statuses and their meanings.

Absence Status	Description
Submitted	Employee submitted the absence
Reviewed	Timekeeper or Manager reviewed the absence
Needs Correction	Timekeeper or Manager identified the absence as needing correction
Approved	Manager approved the absence
In Process	Manager approved the absence or the Absence calculation is processing the absence.
Finalized	Manager approved the absence, the Absence calculation processed the absence, and no change can be made to the absence.



Acknowledgements

This quick reference guide was prepared for the Absence Management implementation for CSU, Bakersfield. We wish to thank and acknowledge the Oracle, CSU East Bay and CSU Office of the Chancellor for the use of their respective reference and training materials in the development of this document.

. CSU, Eastbay

PR Absence Management Overview.pdf Retrieved 5/4/2011

CSU Office of the Chancellor

Julie Alonso (Functional Analyst) for permission to use screenshots and documentation used to prepare this documentation.

Permission date: 5/5/2011

CSU HCM 9.0 Business Process Guide Absence Management. 12/10/2010

Oracle Inc.

Oracle's PeopleSoft Enterprise 9 Release Value Proposition: PeopleSoft Enterprise Human Capital Management 9. 2008

PDF Document Retrieved: 5/4/2011