

Assessment of Services Questionnaire

ACADEMIC LEVEL (circle one) Fr. Soph. Jr. Sr. GR

Sex: M ___ F ___ Age: 17-21 ___ 22-30 ___ 31-40 ___ 41+ ___

How did you hear about our Counseling Services?

- a. friend
- b. faculty
- c. referral from another office (please list) _____
- d. on campus publicity, flyer or poster
- e. CSUB catalog
- f. other _____

Which reason(s) brought you to the Center (check one or more):

___ Personal Concern ___ Career ___ Academic progress

___ Educational matter Other (what?) _____

Has counseling helped you to remain enrolled at CSUB? (circle one)

- a. Yes
- b. No If no, why not? _____

Has counseling helped you with your academic performance? (circle one)

- a. Yes
- b. No If no, why not? _____

Circle the word that best represents your experience

In general, my experience with counseling at CSUB's Counseling Center has been:

Poor Fair Satisfactory Excellent

In general, my experience with the receptionists/secretaries has been:

Poor Fair Satisfactory Excellent

The assistance I received from my counselor was:

Poor Fair Satisfactory Excellent

I made progress in dealing with my problems in counseling.

Poor Fair Satisfactory Excellent

Would you recommend the Counseling Center to other students?

Yes _____ No _____ If not, why? _____

Please describe any additional services and or improvements you would like to see provided by the Counseling Center. _____
