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Program Description
In pursuit of CSUB’s vision and our commitment to serve the Southern San Joaquin Valley, individuals enrolled in our Department of Public Policy and Administration (PPA) programs engage in learning experiences to develop new skills and expertise that prepare them for positions with government agencies at all levels; nonprofit organizations; hospitals, health, and health care agencies; and private organizations with significant government interactions. The Department has a strong commitment to professional development among public and non-profit professionals. The faculty is also committed to scholarship. In addition to the affirmative recruitment of women, ethnic minorities and the disabled, the department strongly encourages the enrollment of practitioners in the undergraduate, graduate and certificate programs.

National Accreditation by NASPAA
The department enjoys accreditation by the National Association of Schools of Public Affairs and Administration (NASPAA) for its Master of Public Administration program. This means that the educational experience and course content you receive from us will be comparable to that offered at other NASPAA-accredited programs. Such national acknowledgment provides "an edge" for our students in both the local and national job markets.

Professional and Academic Standards
The purpose of the PPA programs is to prepare competent, ethical and effective public, nonprofit, and health care managers and leaders to advance the public service. Consistent with, and in addition to, established university academic performance and student conduct standards for graduate students, the professional public service nature of the programs demands that those admitted, retained and awarded degrees conform to the program admissions criteria and possess, develop and demonstrate academic and professional integrity in all activities to inspire public confidence and trust in public service. Students and applicants, found by formal review of the department, to be lacking in academic integrity or in professional ethical standards of behavior may be denied admission, placed on probation, suspension or dismissed from the programs. Such departmental actions are, of course, subject to university review and appeal.

Admission Criteria
1. Possession of a baccalaureate degree from an accredited college or university;
2. A grade point average of not less than 3.00 in all undergraduate course work;
3. For students with grade point averages less than 3.00, two letters of recommendation (at least one academic) and other relevant material about professional qualifications and experience.
4. For applicants whose preparatory education is principally in a language other than English, a TOEFL score of 550 or higher (or 213 on the new conversation scale for the computer-based TOEFL exam).

Application and Admission
Admission to either of the programs is a two-step process. Interested students must first apply to the University. To receive application materials, prospective students should contact:
Office of Admission and Records  
California State University, Bakersfield  
9001 Stockdale Highway  
Bakersfield, CA 93311-1099  
Students may also apply online at the following website: www.csumentor.edu.

Students must indicate on their CSU Application for Graduate Admission that they are interested in the MPA program (Code 21021) or the MSA in Health Care Management (Code 12021). Admission to the University does not constitute admission to the MPA or MSA-HCM programs. The Program Coordinator will contact the student after being notified that the student has applied to the program. The Programs accept applications continuously for each quarter.

Student Classification
The admission standards recognize the need for different measures to establish the standard of quality between pre-service and in-service students. Final judgment on admission will be made by the department based on a combination of several of the above eligibility factors. Students who meet all criteria can be admitted as Classified graduate students. Students who do not meet the GPA requirements can be admitted as Conditionally Classified graduate students, but will be required to successfully complete the MPA or MSA-HCM Foundation requirements or a contract of specified courses with a grade of “B” (3.0) in each course.

Graduation Requirements
The MPA and MSA-HCM degree programs require 40 units of approved coursework and five (5) units of a master’s paper. However, all students must complete an additional 20 credit hours of foundation courses in public administration. Students may take these courses
as undergraduate electives or as an incoming graduate student. Students may also substitute prior coursework at CSUB or other universities as approved by the MPA and MSA-HCM advisors or the PPA faculty. In addition, graduate students must satisfy an internship requirement. All graduate and post-baccalaureate credential students must meet the Graduation Writing Assessment Requirement (GWAR). If the student earned his/her baccalaureate from CSUB or any CSU campus in the last two decades, then the student will have already met the GWAR requirement. PPA 493, The Public Policy Making Process, is certified as a GWAR course and will meet the requirement for all students. The Learning Goals and Objectives for the MPA and MSA-HCM programs can be found at http://www.csub.edu/bpa/graduate/mpa/goals.shtml.

Master of Public Administration (MPA)
In pursuit of academic excellence and diversity, high quality student experiences, and community engagement, the mission of this graduate program is career preparation and development for policy/decision-making, managerial and administrative positions in the public and nonprofit sectors. The program is especially responsive to regional government and nonprofit sector needs, preparing graduates for state and local managerial and public service leadership.

MPA Foundation (may be taken as an undergraduate)
PPA 401, 491, 492, 493
MPA Core Requirements (25 units)
PPA 610, 611, 671, 680, 691

MPA Electives (15 units)
Students in the MPA program must complete three additional approved courses at the 500- or 600-level in the Department of Public Policy and Administration. Electives presented by other departments may be taken upon approval of the MPA Graduate Coordinator. Graduate students may take 300- or 400-level courses if augmented to reflect graduate credit.

Internship (1-5 units)
Graduate students who do not have two years of supervisory experience in the public or nonprofit sector will be required to take a public or nonprofit sector internship. See the Internship Coordinator for more information.

Master's Paper (5 units)
PPA 698 Master’s Paper - Candidates for the MPA degree must complete a culminating activity in accordance with Title V of the California Administrative Code. The purpose of this activity is to demonstrate competency acquired in the graduate program. This includes mastery of knowledge in the discipline and in the ability to use theory and method in the preparation of an applied research project. Research for the master’s paper that involves data from human subjects must be reviewed and approved by the Institutional Review Board for Human Subjects Research (IRB/HSR). For additional details, see their website http://www.csub.edu/grasp/irbhsr/.

Specialization in Nonprofit Management
Students interested in pursuing a career in nonprofit management may complete a specialization of at least three elective courses and an internship at the graduate level.

Complete the two following courses:
PPA 519, 696

And at least two of the following courses:
PPA 520, 545, 550, 685
Other electives as approved by the Program Coordinator.

Specialization in Health Care Management
Students interested in pursuing a career in health care management may take the MSA-HCM degree described below or may elect to complete an MPA specialization of at least three courses.

Select three of the following four courses:
PPA 494, 505, 685, 689
Or other courses as approved by the graduate program coordinator.

Master of Science in Administration - Health Care Management (MSA - HCM)
In pursuit of academic excellence and diversity, high quality student experiences, and community engagement, the mission of this graduate program is career preparation and development for policy/decision-making, managerial and administrative positions in the public, nonprofit, and health care sectors. The program is especially responsive to regional health, health care, and human service needs, preparing graduates for state and local health care management.

MSA-HCM Foundation (may be taken as an undergraduate)
PPA 401, 492, 493, 494
MSA-HCM Core Requirements (30 units)
PPA 505, 610, 611, 685, 689, 691

MSA Electives (10 units)
Students in the MSA program must complete two additional approved courses at the 500- or 600-level, offered by the Department of Public Policy and Administration. Electives presented by other departments may be taken upon approval of a petition to the Graduate Coordinator. Graduate students may take 300- and 400-level courses if augmented to reflect graduate credit.
**Internship (1-5 units)**

Graduate students who do not have two years of supervisory experience in the health care sector will be required to take a health care sector internship. See the Internship Coordinator for more information.

**Master’s Paper (5 units)**

PPA 698 Masters Paper - Candidates for the MSA degree must complete a culminating activity in accordance with Title V of the California Administrative Code. The purpose of this activity is to demonstrate competency acquired in the graduate program. This includes mastery of knowledge in the discipline and in the ability to use theory and method in the preparation of an applied research project. Research for the master’s paper that involves data from human subjects must be reviewed and approved by the Institutional Review Board for Human Subjects Research (IRB/HSR). For additional details, see their website http://www.csub.edu/grasp/irbhsr/.

**Certificate in Nonprofit Management (Graduate Level)**

An individual who desires to begin post-baccalaureate study in nonprofit management may apply for a certificate. Five courses are required for the graduate Certificate in Nonprofit Management:

- PPA 519
- PPA 520
- PPA 550

And at least two of the following:

- PPA 492
- PPA 493
- PPA 545
- PPA 685
- PPA 611
- PPA 696

**COURSE DESCRIPTIONS**

**PPA 505 Managed Health Care (5)**

As a result of political and social forces, the American health care delivery system is undergoing fundamental change; the caregivers, care, institutions and relationships between and among system components have all been altered recently. Central to understanding this change process is the concept of “managed care.” This course explores the history, current impact and implications for the future of managed care from case management issues, through operational concerns, to the policy challenges of managed competition and Medicare and Medicaid managed care. Course participants will also have the opportunity to explore and discuss the ethical dilemmas specific to a managed care environment.

**PPA/ECON 510 Economic Issues in Health and Health Care (5)**

Study of health issues using the economic perspective. Topics include lifestyle choices and health outcomes, technology and demand, health insurance, labor markets in the health professions, role of government in health care markets, role of nonprofits, international comparisons of health care systems, and reform proposals. Cross-listed with ECON 510.

**PPA 519 Management in Non-Profit Organizations (5)**

This elective seminar will provide students with the managerial and supervisory techniques need to administer, develop and market volunteer, nonprofit, and community-based organizations that provide health and human services at the local level.

**PPA 520 Fundamentals of Grant Writing (5)**

This elective seminar is designed to provide individuals with the practical skills to be a successful grant writer. Topics to be covered include: how to write successful grant proposals; gather information about potential sources (federal, state, local or foundations); evaluate your chances for success, and make agency contacts. Also, how to evaluate and develop alternative funding beyond grants, to include planned giving and fund-raising strategies.

**PPA 524 State, Local and Intergovernmental Management (2.5-5)**

This seminar emphasizes state, local, and intergovernmental administration in the context of: (a) the Federal intergovernmental system; (b) the Constitutional/legal system; (c) the political and social environments; and, (d) the nonprofit sector. The course may be offered for either 2.5 credits in five weeks or 5 credits in 10 weeks. The 10-week course will provide a more in-depth coverage of the topic. Matched with PPA 479 Urban Planning if taught for 2.5 credits in five weeks.

**PPA 525 Administrative Law (5)**

This elective seminar surveys administrative law and government regulation, the legal functions of administrative agencies, and the legal aspects of the process by which such agencies carry out their policies. It reviews the evolution of administrative authority and Title 5 of the U.S. Code, examining delegation doctrine, rule making, enforcement, adjudication, and judicial review. While this course focuses primarily on the federal system, it also includes an orientation on the California State Administrative law system.

**PPA 530 Administration in Multicultural Settings (5)**

This elective seminar surveys the theory and practice of effective management in multicultural contexts. The increased presence of ethnic minorities and women within the structures of service organizations combined with increased services to multicultural communities and clients have provided challenges and opportunities to management and supervisors to reassess traditional supervisory practices. Students will explore those facets of organizational culture, which are in this process of change.
PPA 536 Quality Initiatives in Health and Human Services (5)
Quality improvement activities are now essential to the financing and management of health and human service organizations. Third party payers, accrediting agencies, reviewers and regulators at all levels require health and human service organizations to institutionalize activities that set goals and measure outcomes and processes of care. Additionally organizations now compete rather than cooperate and collaborate and may use quality standards to market services to service recipients that are increasingly aware of the risks and benefits involved in human service activities-most recently the IOM study on unnecessary deaths in hospitals. This course introduces the student to major quality initiatives and the specific processes of work flow management, statistical process control, patient management, clinical practice guidelines, analytic techniques and research strategies applicable to the quality improvement process.

PPA 540 Leadership (5)
This course focuses on the concept of leadership. Leadership is a process of social influence in which one person is able to enlist the aid and support of others in the accomplishment of a common task. This course looks at leadership both theoretically and practically. Topics include trait and behavior theory, contingency theory, and transactional leadership, transformational leadership, catalytic or shared leadership, leadership and change, and decision-making.

PPA 545 Financial Development in Non-Profit Organizations (2.5-5)
This course helps students understand the key aspects of financial development in nonprofit organizations, and to look at the process as mission-driven rather than money-driven. Students will look beyond grantmanship to explore and develop financial management plans for nonprofit organizations. The course also helps students assess the organizational and leadership factors that affect effective financial development. The course places special emphasis on understanding ethical dilemmas in the financial development process. The course may be offered for either 2.5 credits in five weeks or 5 credits in 10 weeks. The 10-week course will provide a more in-depth coverage of the topic. Matched with PPA 545 Financial Development in Nonprofit Organizations if taught for 2.5 credits in five weeks.

PPA 550 Contract Management (5)
This course examines principles, practices, and issues of contract management activities within government, nonprofit, and commercial/business organizations. A comprehensive evaluation of the process addresses the fundamentals of managing the entire contract life cycle of small to large transactions in a management systems approach. Participants develop practical competencies in using different planning, development, implementation, monitoring, and close-out templates and guidelines, as well as techniques relating to critical thinking, problem solving, and decision making. Federal Acquisition Regulations’ principles are integrated into the transaction process to address an extended range of contracting complexities associated with expanded expectations, such as delivery of advanced technology systems or logistical issues involving intricate delivery schedules.

PPA 555 Strategic Planning in Governmental and Nonprofit Organizations (2.5-5)
Strategic planning is comprehensive, rational processes for helping an organization define its philosophy, mission, roles, goals, and strategies. It is designed to help managers to proactively position the organization in its political, economic, social and technological environment. By the end of this class, students should be able to develop a strategic plan for a public or nonprofit organization including formulating a mission statement, scanning the organization’s environment, analyzing internal strengths and weaknesses, and developing strategies, goals, and action plans. Students will also learn when to apply various strategies, depending upon organization circumstances. The emphasis is on application of theories to specific cases. Recommended prerequisite: PPA 401. The course may be offered for either 2.5 credits in five weeks or 5 credits in 10 weeks. The 10-week course will provide a more in-depth coverage of the topic. Matched with PPA 545 Financial Development in Nonprofit Organizations if taught for 2.5 credits in five weeks.

PPA 571 Seminar in the Administration of Justice (5)
This elective seminar emphasizes research and field investigations of current justice administrative and policy problems, which cut across the total system. Topics may vary each quarter.
PPA 573 Emergency Management and Homeland Security (5)
The focus of this elective seminar is on the broad field of emergency management and its interface with homeland security. The course surveys public and private sector responses to emergencies, disasters, and terrorism. The intergovernmental nature of both emergency management and homeland security is discussed. Particular attention will be paid to the four phases of emergency management and homeland security (mitigation, preparedness, response, and recovery), the organizational and politics of emergency management and homeland security, and the provision of homeland security in an uncertain world.

PPA 577 Selected Topics in Public Policy and Administration (1-5)
In-depth study of selected topic or topics not covered in regular courses. Topics vary each quarter; prerequisites announced for each topic. Conducted on a seminar basis.

PPA 599 Individual Graduate Study (1-5)
Supervised investigation of an approved project leading to a written report. Project selected in conference with instructor in area of major interest; regular meetings to be arranged with instructor. Department determines application and number of units. May only be used for elective credit. Graduate: the following courses require Classified standing.

PPA 610 Public Human Resources Administration (5)
This graduate core seminar provides an in-depth study of the personnel and civil service systems in the federal, state, and local governments and in nonprofit and healthcare organizations. Review of the methods of recruitment, promotion, discipline, and termination are explored through case studies, discussion, and simulations. Contemporary issues in collective bargaining and labor relations are extensively explored.

PPA 611 Finance and Budgeting (5)
This graduate seminar provides a survey of current public policies, principles, and issues in public and healthcare finance and budgeting. Topics may include: economic functions and economic goals of public and healthcare entities; public and healthcare fiscal policies; revenues and taxation; debt; public and healthcare budgeting trends; financial methods related to the management and control of public healthcare and human service institutions; the use of cost efficiency techniques; and the application of third party reimbursement through insurance, Medicaid and Medicare.

PPA 671 Graduate Seminar of Public Policy and Administration (5)
This MPA graduate core seminar examines the major concepts and issues in public administration. The history and the development of the modern public service and the bureaucracy. The students will do an investigation of the role of the public sector in American society, law, economy, and current trends in the public sector. Key course areas are the national political institutions and processes, and professional standards and ethics are studied.

PPA 677 Selected Topics in Public Policy and Administration (1-5)
In-depth study of selected topic or topics not covered in regular courses. Topics vary each quarter; prerequisites announced for each topic.

PPA 680 Public Management and Organizational Change (5)
In this graduate core seminar, the student will critically examine organization and management concepts and behavior. Emphasis will be on exploring the dynamics of planned organizational change as well as models of organizational development in the public management context. Prerequisite: PPA 400 for MPA & PPA 404 for MSA.

PPA 685 Strategic Management in Health and Human Service (5)
The management of health care organizations has changed dramatically in the past decade. The regional informal collaborative and cooperative agreements of charitable, religious and governmental organizations have dissolved. Health care organizations now compete in all economic sectors. Management of these organizations requires strategic thinking. This course provides a foundation of traditional organization theories in management, organizational behavior, leadership, and organizational change. However, using a case study format, the focus of the course is on the importance of strategic processes and practices.

PPA 689 Legal and Ethical Issues in Health Care (5)
This graduate seminar explores legal and ethical issues in health care policy and administration. The legal aspects consist of constitutional issues, laws, administrative regulations, and court interpretation. Exploration of ethical issues will include a look at moral systems, identification of ethical principles and the introduction of analytical techniques to help in choosing alternative decisions and actions. The interplay between legal and ethical elements will be emphasized.
PPA 691 Policy Analysis (5)
This integrating MPA and MSA-HCM capstone graduate seminar focuses on the policies in the public and health care sectors. Explores qualitative and quantitative policy models and policy analysis methodology. Selected contemporary policy areas such as energy, the environment, criminal justice, welfare, health care, and education are explored.

PPA 696 Internship (1-5)
An internship experience provides the student with an opportunity for exposure to and practical experience in the managerial setting of an organization. The student is encouraged to use the opportunity to apply knowledge acquired in the classroom and work independently on a program plan or project. While this internship is encouraged for all students, it may be required for individuals who are considered pre-service (MPA Program) or have not had supervisory experience in a health care organization (MSA-HCM Program) or nonprofit organization.

PPA 698 Master’s Paper (5)
This course is a practicum, which demonstrates competency acquired in the masters programs. Each student will complete a thesis like project that requires the application of both theory and methods. This is the capstone course in both the MPA and MSA programs. It is strongly recommended that students do not enroll in other courses while taking this course. Prerequisite: PPA 691.

PPA 699 Individual Graduate Study (1-5)
Supervised investigation of an approved project leading to a written report. Project selected in conference with instructor in the area of major interest; regular meetings to be arranged with instructor. Department determines application and number of units.