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QCT

Quick Computing Topics (QCT) is an electronic Newsletter published by Administrative Computing and Media Services/User Support for CSUB Faculty, Staff, and Students. Past issues will be archived on Administrative Computing and Media Services/User Support homepages. Please address any comments or suggestions to: Administrative Computing secretary at extension 2115.

The CSUB campus (and others) has seen a steady increase in unsolicited email (SPAM) over the last several years, and even more so in the last two weeks. The recent increase is not a result of the FirstClass upgrade, in fact the upgrade enhances the filtering capabilities from the server end. In short, we have recently been targeted by someone who knows how to avoid SPAM detection filters at the server, and as a result, each person will need to create their own mail handling rules to filter via the content of the email.

The latest version of the FirstClass client (version 7.1) has extensive mail handling capabilities. FirstClass client users can create specific rules to deal with SPAM or manipulate email in a number of ways. Filtering email (in any email client) can be tricky because it is easy to "catch" valid email along with the SPAM. For this reason, it is recommended that users who are not familiar with filtering, configure their rules to send to a folder instead of deleting it.

Workshops will be offered to show how to create effective mail handling rules (to be announced soon).

In the meantime, an email will be distributed on Monday, May 5 that outlines one method of setting up a SPAM rule (by providing a pre-configured rule). This will provide a starting point for those who want to get a head start on dealing with SPAM in their mailbox.

Again: In order to use the rules feature, you must have the FirstClass client version 7.1. (if you are unsure which version you have, click on the Help menu and select About FirstClass Client). [<http://firstclass1.csub.edu/download.html>] Click here to download the FirstClass client 7.1